



Core Service Bureau Provided Services

The Core Service Bureau is a subscription service that provides access to a variety of information sources. The following describes what capabilities are included for each of the offered services.

MI Law Enforcement Access

Access	Allows end user to access data from Michigan's Law Enforcement Information Network (LEIN) and Michigan Secretary of State driver's license images.
Client Type	Desktop, car or handheld
End User Capabilities	<ul style="list-style-type: none">• Talon Desktop and MDC:<ul style="list-style-type: none">○ Access available LEIN forms○ Save any personal configuration information, including:<ul style="list-style-type: none">▪ Function key shortcut buttons▪ Appearance options▪ Print settings (only available in Talon Desktop)▪ Form options▪ Message beep options○ Ability to view own logs○ Participate in Who's Where Messaging with other on-line CSB end users.• Talon BlackBerry:<ul style="list-style-type: none">○ Access available LEIN forms
Agency Administrator Capabilities	<ul style="list-style-type: none">• Same capabilities as end users• Administer your specific agency's users:<ul style="list-style-type: none">○ Reset end user passwords○ Enable/disable a user○ Set password change and history options○ Allow/disallow users to participate in Who's Where Messaging
Backup Site	<p>If using the Core Service Bureau for backup access to LEIN, you receive all the same capabilities as if you use the Core Service Bureau as your primary connection.</p> <p>NOTE: The Core Service Bureau will only have a duplicate of your ORI configured, so any administrator messages from LEIN will not be received. Administrator messages are only sent to the base ORI.</p>



LocatePLUS

Access	Allows end users to access LocatePLUS' investigative database.
Client Type	Handheld
End User Capabilities	Access LocatePLUS specific forms <ul style="list-style-type: none">• Person Inquiry by SSN, Phone, Name or Address• Property Inquiry• Vehicle Inquiry by Plate or VIN• Vessel Inquiry• Civil Inquiry
Agency Administrator Capabilities	<ul style="list-style-type: none">• Same capabilities as end users• Administer your specific agency's users:<ul style="list-style-type: none">○ Reset end user passwords○ Enable/disable a user○ Set password change and history options

MI Secretary of State Access

Access	Allows end users to access Secretary of State records. This does not include driver's license images.
Client Type	Handheld
End User Capabilities	Access SOS specific forms <ul style="list-style-type: none">• Person Inquiry by Name and/or OLN• Plate Inquiry• VIN Inquiry• Alpha Vehicle Inquiry• Watercraft• Snowmobile
Agency Administrator Capabilities	<ul style="list-style-type: none">• Same capabilities as end users• Administer your specific agency's users:<ul style="list-style-type: none">○ Reset end user passwords○ Enable/disable a user○ Set password change and history options

**** All Core Service Bureau subscriptions include 24x7 phone and email technical support. ****

Questions

Please contact Core Technology Corporation at 800-338-2117 or csb@ctc-core.com if you have any questions about the Core Service Bureau.